TELUS PureFibre® network in Conklin
Frequently asked questions

With funding provided by TELUS and the Regional Municipality of Wood Buffalo, TELUS is working closely with the CRDAC Board and Administration to bring PureFibre directly to the homes and businesses in Conklin, with an anticipated in-service date by the end of 2023.

What is the TELUS PureFibre network?

Our network is built from flexible, transparent fibres of glass that are slightly thicker than human hair. The fibres transmit data as particles of light, allowing large volumes of information to be sent to your home or business at close to the speed of lightning.

Only TELUS has the unstoppable power of a 100% fibre network right to your home, enabling faster upload speeds and a reliable connection that won't slow down during peak hours, even when everyone is video calling, streaming and gaming.[1]

When can I get services on the TELUS PureFibre network?

The team is at the beginning stages of the project, with construction anticipated to begin in late-July. As the build nears completion, TELUS will work with the CRDAC to share information with the community about the new services available, and ensure there is an opportunity to sign up for those interested.

What are the costs associated with having my home connected to the TELUS PureFibre network?

We'll connect your home to the TELUS PureFibre Network™ at **no cost to you.** The only cost will be for any services that you purchase over the network.

There is no obligation to sign up now or in the future. But your home will be future-enabled for when you are ready.

Will bundle and save options be available?

Yes, with TELUS, the more products you have, the more you save. Bundle your TELUS PureFibre internet services with Optik TV, SmartHome Security or mobility for extra monthly discounts.

1. Traditional copper wire or copper wire hybrid networks are subject to capacity constraints and environmental stresses that do not affect TELUS fibre optic technology, which is based on light signals. Not available in all areas. Individual results may vary depending on location, usage within the home network, internet traffic, applicable network management or server configurations. For a description of TELUS' network management practices please see telus.com/networkmanagement

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Why would my community want TELUS PureFibre?

Connecting to the TELUS PureFibre network provides a unique opportunity for families, small business owners, students and your entire community. With download speeds up to 1,500 Mbps and upload speeds up to 940 Mbps, you can enjoy a fast, consistent internet connection that supports your connected life – everything from streaming 4K video with Optik TV to managing your home with TELUS SmartHome Security.[1]

All in all, connecting to the TELUS PureFibre network ensures that the community can benefit now, and always have access to the best that TELUS has to offer for generations to come.

I have a home, how will TELUS PureFibre benefit me?

The TELUS PureFibre network will equip your family with access to all of the best TELUS home services - including 4x the resolution of HD with Optik 4K and the fastest internet technology.[1] TELUS fibre enables your family the speed they need to stream, download and surf at blazing speeds - making the most of family time. Plus, connecting your home to the TELUS PureFibre network gives you all the bandwidth you need for your devices and technology now, and for those in the future.

I'm a small business owner. How will TELUS PureFibre benefit me?

Whether you run a small home office or a large retail location, you'll have the speed you need to better serve your customers - wherever they are.

Faster internet delivers business efficiencies including quick upload speeds, file sharing, online collaboration and cloud capabilities. Whether you're growing your business from the ground up or looking for new growth opportunities, the TELUS PureFibre network can help you reimagine your business locally and globally.

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